

FLEX SERVICE

Flex Service is travel on your time and in your neighborhood. **Created to provide riders with on-the-spot service, you can use it in 2 ways:**

1. Board at a Scheduled Flex Stop
2. Reserve Your Ride

First Time Using Flex?

We're here to help. Call us at **1-877-906-3539** or **401-784-9500, EXT. 1220**. Or, for deaf or HOH consumers, call **401-222-5300**.

Flex Office Hours:
8:30 AM–4:30 PM, Monday–Friday

Reserved Rides

Call us to reserve a ride. See information panel for phone numbers.

We will pick you up and drop you off at any address within the Flex Zone.

Remember:

- You **MUST** call **24-hours in advance** to reserve a ride for pick-ups and drop-offs.
- Reservations are **LIMITED** and accepted on a first come, first served basis.
- Flex Drivers **CANNOT** accept reservations.

Scheduled Flex Stops

Find one of our designated Flex Stops and hop on!

If you are within a Flex Zone but cannot reach a designated Flex Stop, please call us at the number above.

Remember:

- Once on board, you can request any destination within that Flex Zone.
- You can board at a Scheduled Stop without a reservation, but if you want to be picked up from where you were dropped off you **MUST have made a reservation**.

Headed Outside Your Flex Zone?

Flex Vans can connect riders to these areas outside of the Flex Zone by reservation or request, if picked up from a scheduled stop.

Examples in your area:

- At **STEDMAN CENTER**, riders can transfer to the 203 Narragansett Flex.
- At **SALT POND PLAZA**, riders can transfer to connect with URI and Providence routes 14, 66 and Flex 203.



RIPTA Cash Fares*

Full Fare • Tarifa Básica..... \$2.00

Children under 5 ride free when accompanied by an adult.
Children under 12 years old must be accompanied by an adult.



RIPTA Wave Fares

Available as either a smart card or within the RIPTA app, WAVE is the contactless, convenient way to ride.

Full Fare • Tarifa Básica
(1 hour of unlimited rides)..... **\$2.00**

Day Pass • Pase de día..... \$6.00

Monthly Pass • Pase Mensual..... \$70.00

Visit www.ripta.com/wave for more information.

RIPTA offers a **Reduced Fare Bus Pass Program** for Seniors, People with Disabilities, and Medicare Card Holders. Please visit www.ripta.com for details.

RIPTA ofrece un **Pase de Tarifa Reducida** a los Adultos Mayores, Personas con Discapacidades y cualquier persona con una una Tarjeta de Indentificación de Medicare. Para más información, visite www.ripta.com.

* Subject to Change

204 WESTERLY FLEX VAN

Regularly scheduled stops at 4 convenient locations:

1. **Westerly Train Station**
(transfer from 301, Friday only)
2. **Westerly Walmart**
(transfer from 301, Friday only)
3. **Stedman Center**
4. **Salt Pond Plaza**

The 204 Flex Van will serve these and other locations in Westerly:

- Westerly Airport
- Westerly Hospital
- Westerly Senior Center
- Westerly Train Station
- ALDI Grocery Store
- Stop & Shop
- South County Health Express Care**
- South Shore Mental Health Center**

***South County Health Express Care & South Shore Mental Health Center are available by RESERVATION ONLY. Riders CANNOT request either stop if getting on at a Scheduled Stop.*

Holidays

The 204 Flex will not operate on the following holidays:

- New Year's Day
- Dr. Martin Luther King Jr. Day
- Memorial Day
- Independence Day
- Victory Day
- Labor Day
- Columbus Day
- Veterans Day
- Thanksgiving Day
- Christmas Day



INFORMATION

FLEX HOURS OF OPERATION


Monday–Friday 6:00am–6:30pm
NO SERVICE on Weekends and Holidays
Custom drop-off upon request
Custom pick-up w/ advance reservation

 **Like Us on Facebook**
facebook.com/RideRIPTA

 **Follow Us on Twitter**
[Twitter.com/RIPTA_RI](https://twitter.com/RIPTA_RI)


 **CustomerRelations@RIPTA.com**

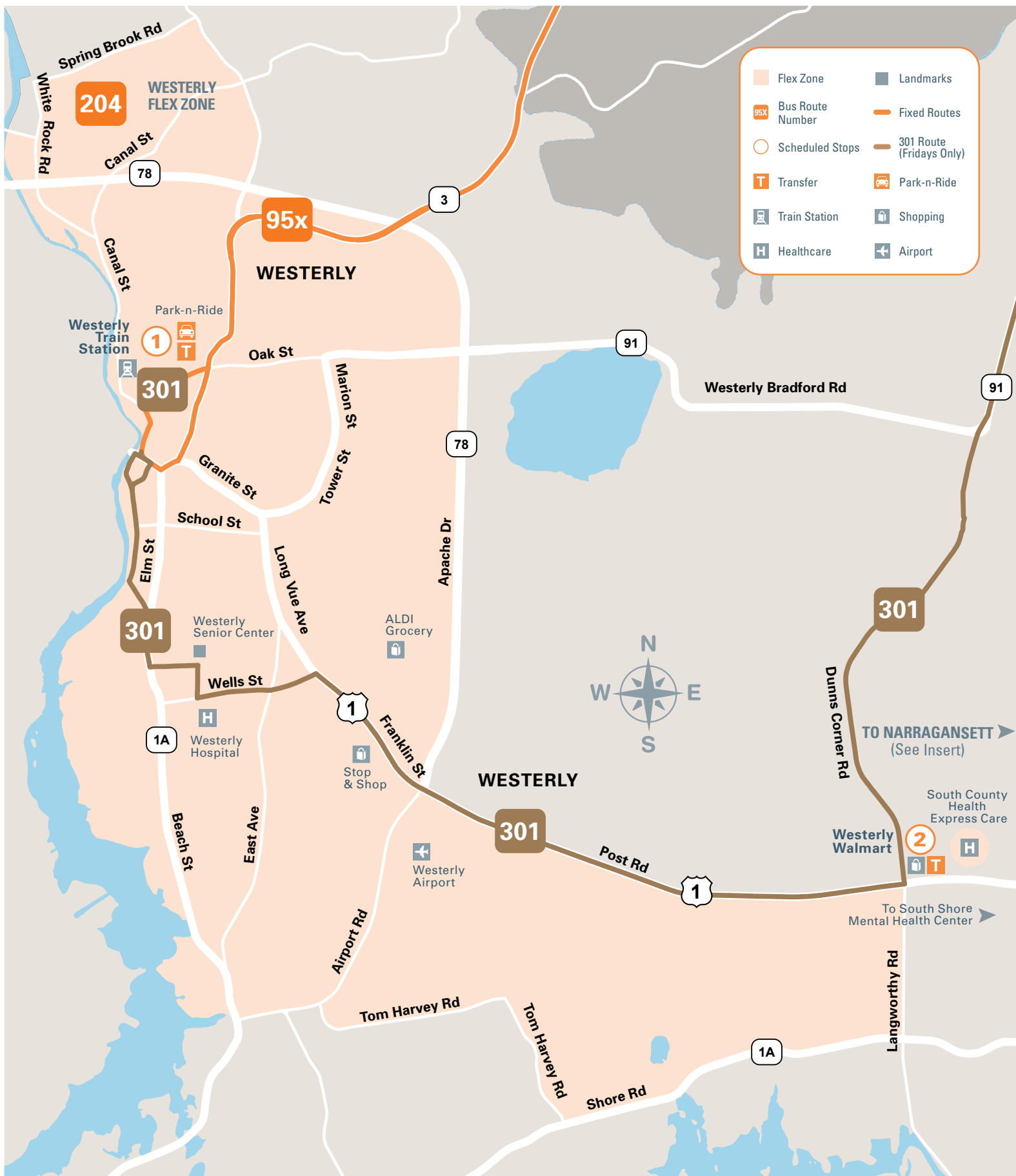
 **RIPTA.com**

 **1-877-906-Flex (3539)**
401-784-9500, ext. 1220

 **401-222-5300 (Deaf/HOH consumers)**



 **RIPTA is fully compliant with the requirements of the Americans with Disabilities Act (ADA)**



SCHEDULED STOPS

		1	2	3	4
Timepoint	Westerly Train Station	Westerly Walmart	Stedman Center*	Salt Pond Plaza*	
TRANSFER	95X	-	-	14, 66, 203 Flex	
M-F	AM	7:55	8:10	8:45	9:00
		11:20	11:35	-	-
	PM	-	-	12:05	12:15
		2:00	2:10	2:40	2:50
		-	3:20	-	-
	6:25	-	-	-	

* Persons without reservation boarding at these stops will be dropped off as time allows.

No Service on Weekends and Holidays



301 FRIDAY FLYER

Ride RIPTA's 301 Friday Flyer and get your errands done comfortably, in one afternoon—for less than you would spend on gas.

Friday Service ONLY

Westerly to Hope Valley: 2 Trips

Hope Valley to Westerly: 1 Trip

NO service on holidays

Reserved Rides:

- Request a pick-up or drop-off anywhere within 3/4 mile of a stop by calling us. (See info panel for phone numbers).
- Reservations are made on a first come, first served basis.
- Reservations CANNOT be made with drivers.
- Need more information? See the full 301 schedule at ripta.com/schedules